ON YOUR WAY TO YOUR NEXT "NORMAL", WHAT WILL YOU TAKE WITH YOU?

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WHO WILL YOU DO BUSINESS WITH?

Which employees stepped up? Who didn't? Who to keep?

Review, prune (and add to) vendor list

• Review, prune (and add to) customer list

Review, prune (and add to) business segments served

HOW WILL YOU DO BUSINESS: INSIDE?

- Less travel, more video conferencing across distances
- Use of Slack, other quick communication tools
- Going paperless, easier to work from anywhere
- Improving website so you can do business if not in the building
- More laptops w/company software, grab-and-go
- Continued/selective working from home/remotely
- Rotating schedules (some work at home, some at office)
- Childcare investment
- Less commitment to office space

HOW WILL YOU DO BUSINESS: OUTSIDE?

- Less travel, more video conferencing across distances
- Improving website so customers can do business building closed to outside visitors
- More laptops w/company software, grab-and-go, work from home
- Continued/selective working from home/remotely
- Less commitment to office space

HOW WILL YOU DO BUSINESS: SAFETY?

Improved/continuous sanitation; more health/safety programs

Masks/gloves/sanitizer stations

Continued distancing in office/plant