



Open Line

Guest,

#### Welcome to:

## 5 Key Sales Management Tips

Presented by Lighthouse Consulting Services, LLC

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Featured Guest: Rob Hupp President, Roth/Hupp Partners, Inc.

Phone: (310) 426-2604 Email: rhupp@rhgp.com

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Host:

Dana Borowka, MA CEO, Lighthouse Consulting Services, LLC Author of Cracking The Personality Code

Phone: (310) 453-6556, ext. 403 Email: dana@lighthouseconsulting.com Book: www.crackingthepersonalitycode.com



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3130 Wilshire Blvd. Suite 550 Santa Monica, CA 90403 T 310.453.6556 F 310.828.6987

- In-depth Workstyle & Personality **Assessments**
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### Introduction

- Economy Strengthening
- Business Challenges
- Lots of Noise and Distractions
- Theme Back to the Basics



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## Tip#1: Adopt and Follow a Sales Process

- Systematic approach to selling product or service
- Helps remove randomness, guess work and risk for both parties
- Series of steps or gates that buyer and seller work through together



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## Tip#2: Work a Prospecting Plan

- Potential customer or client
- Identify set of activities to generate prospects
- Examples: networking, sales letters, referrals
- Set periodic target levels for each activity (e.g, 2 networking events per month)



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## Tip#3: Measure what you want to Impact

- Measure what you can directly control: Behavior and attitude
- Key sales behaviors: prospecting and sales process
- Examples: new prospects generated, initial meetings held, prospects qualified/disqualified
- Attitude tracking



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## Tip#4: Evaluate Social Media for your business

- Use of Web-based and mobile technologies to turn communications into interactive dialogue (Wikipedia)
- How can these technologies help position and promote your business?
- Examples include Linkedin, Facebook, etc.



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# Tip#5: Integrate Professional Development in your business plan

- How are the markets/clients you serve changing?
- What new skills and expertise does your organization need to develop to be competitive?
- How can those new capabilities be acquired?
  - Self-study
  - Podcasts
  - Webinars
  - Professional organizations



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## Wrap-up and Q&A



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# Thank you for attending our 5 Key Sales Management Tips

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