

Open Line

Guest,

## Welcome to:

# Selling In Today's Environment - Get the Inside Track!

Presented by Lighthouse Consulting Services, LLC



Featured Guest: Rob Hupp President – Roth/Hupp Partners, Inc.

www.rothhupp.sandler.com

Phone: (310) 426-2604 Email: rhupp@rhgp.com

Rob is a business consultant and trainer specializing in business development performance management.

To print program slides, click here:

Host: Dana Borowka, MA CEO, Lighthouse Consulting Services, LLC

Author of Cracking The Personality Code



Phone: (310) 453-6556, ext. 403 Email: dana@lighthouseconsulting.com

Book: http://www.crackingthepersonalitycode.com

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#### Open Line

### Selling in a constantly changing environment

- Something is going wrong all the time
- Look for what needs to be fixed or improved
- Today we're going to look at two widely used sales systems/processes

"sales is like a house"



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## **Traditional selling systems**

- Step 1: Initial contact/interaction
- Step 2: Prelimary indication of interest/discussion
- Step 3: Submittal of bid/proposal/information
- Step 4: Go for the close
- Step 5: Buyer disappears



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## Alternative methods and the art of mutual agreement

- Establish relationship
- Qualify/disqualify opportunity
- Close deal/file



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## **Establishing relationships**

- Bonding and rapport
- Upfront contract (or rules of engagement)



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## **Qualifying the opportunity or lack of?**

- Pain/gain
- Investment/budget
- Decision making process



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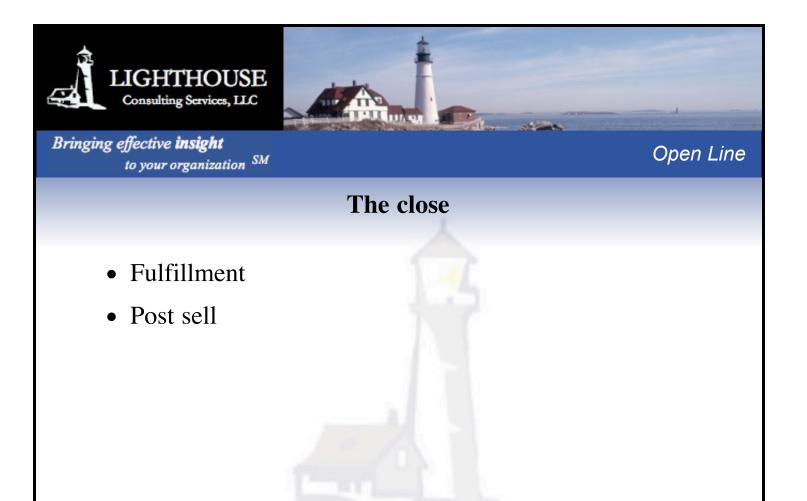
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### Comparing the traditional to other methods

- First system Seller does the vast majority of work
- Second system Peer to peer interaction
- Second system Helps weed out unqualified prospects



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## **Overcoming the final obstacle**

- Review top 3 sales challenges
- Discuss how to overcome

'A genuine leader is not a searcher for consensus but a molder of consensus.' -Martin Luther King, Jr.



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