

Guest,

Welcome to:
Fine Tuning Manufacturing Flow

Presented by
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The Challenges

- Customers expect immediate fulfillment, unquestioned quality & a great price
- If we don't constantly improve the result is complacency & others will take our business
- If we don't change – change will be imposed on us
- To hold off competition abroad our quality must be undisputed

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Key Questions – Operations

- Does tribal knowledge replace standard operating procedures?
- Are operations aligned with the company vision, mission & values?
- How effective is communication to assure meeting customer commitments?
- Have we scheduled the appropriate maintenance?
- Do we have a formalized quality control process?
- Do we measure customer service?



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Key Questions – Organization & Infrastructure

- What investments do we make to assure adequate training?
- How do we share information within the organization?
- Do we have formalized goals & review?
- Do employees understand our mission, vision & culture?

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Key Questions – Management Reporting Systems

- Is there a formal IT plan in place?
- Are we comfortable with our data security?
- Is data available in production when needed?
- Are we measuring variances in dollars and time?

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Overview of Lean Strategy

- A strategy that reduces lead time in all areas of production
- A focus on quality, cost and customer delivery
- Designed to create a cost competitive advantage
- Build an environment of continuous improvement

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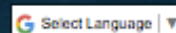
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Major Component is Lead Time

- Lead time is a variable that can be controlled
- Lead time is reduced by eliminating waste & rework
- Eliminating waste improves quality, reduces cost & improves delivery commitments

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Types of Activities in Production Cycle

- All activities consist of one of the following three activities
 - Non Value Added Activities (N.V.A.)
 - Consume activities that do not directly contribute to product or service
 - Necessary Non Value Added Activities (N.N.V.A.)
 - Activities that add no value from customer's perspective but required for legal, regulatory or imposed reasons
 - Value Added Activities (V.A.)
 - The key to improving quality & commitments

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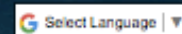
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Value Added Activities

- Transforms information & material into products & services the customer wants
- To be Value Added Activity the answer to the following must be yes:
 - Was it done right the first time?
 - Did it physically change the information or material?
 - Is the customer prepared to pay for it?

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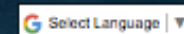
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Creating Standards – the key is the 5 S's

- Sort – Remove items from workspace that are not needed
- Set in Order – Arrange items in the workspace so they are easy to find, always in same place, most used closer to worker
- Shine – Make sure your workspace is clean, functioning & ready to go
- Standardize – A method you select to assure the first 3 S's
- Sustain – Making a habit of properly maintaining correct procedures

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Creating Standards

- The enemy of quality is variation
- Determine the best procedure that reduces waste
- Perform a task the same way each time to eliminate variance
- Creating & maintaining standard operating procedures creates consistency & quality

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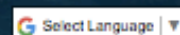


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Let's Reemphasize Waste Elimination

- All Non Value Adding Activities are considered waste
- Waste consists in 7 forms:
 - Defective Products
 - Over-Processing
 - Over-Production
 - Movement
 - Transportation
 - Inventory
 - Waiting

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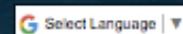
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Action Steps – Where to Go From Here

- Create a process flow of your operations – follow not perceive
- Review your current inspection process & points of quality check
- Determine if in fact SOPs exist at workstation
- Assign goals with your team & create accountability
- Provide team feedback to help promote ownership
- Integrate non-production into production focused on everyone looking at customer satisfaction
- Challenge tribal knowledge – let go of that which is not working
- Remember Albert Einstein's insanity quote

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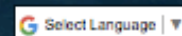


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