



Open Line

Guest,

#### Welcome to:

# What Needs To Be Looked At To Drive Sales Up, Up, Up?

Presented by Lighthouse Consulting Services, LLC

To print program slides, click here:



Featured Guest: Michelle Horn Marketing Evangelist

Phone: 626-795-6584

Email: mhorn@leadingresults.com Website: www.leadingresults.com





Host:

Dana Borowka, MA CEO, Lighthouse Consulting Services, LLC **Author of** Cracking The Personality Code

Phone: (310) 453-6556, ext. 403 Email: dana@lighthouseconsulting.com Book: www.crackingthepersonalitycode.com



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3130 Wilshire Blvd. Suite 550 Santa Monica, CA 90403 T 310.453.6556 F 310.828.6987

- In-depth Workstyle & Personality Assessments
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#### **Trends**

- More participation & control
- Business with a person
- Higher expectations
- Perfect is a myth



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## Interruption doesn't work anymore

- I want to find you when I need you
- I want you to work my way
- I will always have other options



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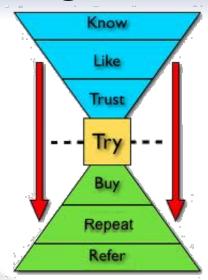




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## **New Buying Stages - Hourglass**

- Know
- Like
- Trust
- Try
- Buy
- Repeat
- Refer





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## What people really buy?

It's not about the products you sell, its about the problems you solve!



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### **New Messaging**

- Problems you solve
- Remarkable difference
- What do I get WIIFM



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#### How to Stand Out in a Crowd

- Understand your ideal client
- Differentiate yourself
- Add true value
- Proper messaging for your ideal client
- Repeatable, definable processes



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### **Ways to Increase Revenue**

- Decrease cost
- Increase price (stop discounting)
- Increase profit
- Increase sales to new customers
- Increase sales to existing customers



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#### **How to Increase Sales**

- Generate Leads
- Increase Lead Conversion
- Increase upselling or cross-selling
- Create predictable referrals



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### Fill In the Gaps

- Know
- Like
- Trust
- Try
- Buy
- Repeat
- Refer



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Click on <u>this link</u> to sign up for our upcoming Open Line: 'Selling Secrets - Connecting UVP With Style!'.

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